



INTEGRATION JOINT BOARD

Date of Meeting	6 June 2023
Report Title	Bon Accord Care Strategy 2023-2026
Report Number	HSCP.23.040
Lead Officer	Fraser Bell
Report Author Details	Shona Omand-Smith
Consultation Checklist Completed	Yes
Directions Required	No
Appendices	Bon Accord Care Strategic Plan 2023-2026

1. Purpose of the Report

- 1.1. The purpose of the report is to note the Bon Accord Strategic Plan 2023-2026.

2. Recommendations

- 2.1. It is recommended that the Integration Joint Board notes the Bon Accord Care Strategic Plan 2023-2026.
- 2.2. It is recommended that the Bon Accord Annual report is shared with IJB.

3. Summary of Key Information

- 3.1 Bon Accord Care (BAC) is an Arm's Length External Organisation (ALEO) owned by Aberdeen City Council and operated collaboratively with Aberdeen Health and Social Care Partnership to offer a wide range of Health and Social Care services across the city of Aberdeen.



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In March 2023, BAC approved its Strategic Plan for 2023-2026. This Strategic Plan has been created with community engagement, seeking views and feedback from a number of key partners and stakeholders including service users and their families and the BAC workforce and Union representatives. These discussions have informed BAC's Strategic Plan.

The Plan aims to complement and facilitate the delivery of Aberdeen Health and Social Care Partnership's Strategic Plan. BAC's Plan recognises the company's strength to deliver in a complex, diverse, and challenging health and social care environment. The plan focuses on an integrated approach to enablement and prevention, whilst maximising independence, alongside the promotion of healthy fulfilling lives.

3.2 Financial

There are no direct financial implications arising from the recommendations of this report.

3.3 Legal

There are no direct legal implications arising from the recommendations of this report.

4. Links to ACHSCP Strategic Plan

BAC Strategy Plan has been developed with reference to the priorities set out in the Integration Joint Board's three-year Strategic Plan to optimise an integrated and partnership approach to the city's needs and the shaping of future service provision. The timescales for delivery reflect those set out in ACHSCP Strategic Plan.

The Annual Progress Report will be shared with IJB which will report on progress, this report is produced after the end of the financial year and is approved by the BAC Board of Directors. BAC have identified an executive sponsor to hold responsibility for each workstream and BAC will work closely with respective leads within ACHSCP to ensure there is a joined-up approach and the necessary collaboration to ensure effective delivery across the city.

BAC are mindful of the role that ACHSCP play in shaping the National Care Service for Scotland and will ensure that they are fully engaged at a national



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level, influencing and assisting with the reforms proposed, using every opportunity to bring the voice, view and opinion of our local system to those important conversations.

5. Management of Risk

5.1. Identified risks(s)

The risk is if BAC and ACHSCP doesn't work collaboratively and align strategic intent then they will not be able to optimise an integrated and partnership approach to the cities needs and the shaping of future service provision. (Medium risk)

5.2. Link to risks on strategic or operational risk register:

The above risk is linked to Strategic risk 1 on the IJB strategic risk register 'Description of Risk; cause 'the commissioning of services from third sector and independent providers require all stakeholders to work collaboratively to meet the needs of local people.

Event:

- Potential failure of commissioned services to deliver on their contract.

Consequence:

- There is a gap between what is required to meet the needs of local people and services that are available.
- To the individual including not having the right level of care delivered locally, by suitably trained staff.
- Ability of other commissioned services to cope with the unexpected increase in demand.
- To the partnership include an inability to meet people needs for health and care and the additional financial burden of seeking that care in alternative settings.

- There is a risk that the IJB and the service it directs and has operational oversight of, fails to meet the national, regulatory, and local standards which may lead to the harm of people experiencing care and/ or reputational damage.

5.3. How might the content of this report impact or mitigate these risks:



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The development of BAC Strategy 2023-2026 and the continued collaboration with ACHSCP around strategic intent will help control and mitigate the risk.

There is a conscious, deliberate culture, as with all strategic commissioning activities to proceed in a collaborative and outcome focused manner.

There are regular planned and unplanned operational and strategic meetings to highlight and manage fluctuations in the risk and establish and monitor effective and timely responses.

External partner agency organisations are kept abreast of potential areas of concern.

Monitoring framework to ensure the standards set out in the Strategic plan is met within the specified timeframe and reported via the governance structure to support the organisation.

Risk-assessed plans with actions, responsible owners, timescales and performance measures monitored by dedicated teams within the organisation.